



account modification form

Section 1 Modification Type

- New Contact Details** (Section 2)
- Change of Plan** (Section 3)
- Additional E-mail Accounts** (Section 4)
- ADSL Relocation** (Section 5)

Account Information (req'd)

Customer ID

Username

Section 2 Customer details

First Name

Surname

Address

Suburb

State **Postcode**

DOB

Drivers Lic

Business

ABN

Telephone

Mobile

Fax

Section 3 Change of Plan

My existing plan is

I would like to change to the following plan:

Note \$66.00 fee if changing an existing broadband connection to a different speed.

Please do not use this form if you are upgrading from Dialup to Broadband. Instead, please fill out a new Broadband Application Form.

256k/64k broadband plans

- Base**
\$29.95 per month with 200MB of downloads. Excess downloads charged at 6c per extra MB, capped at \$49.90.
- Extreme**
\$39.95 per month with 2GB of downloads.
- Quantum Storm**
\$49.95 per month with unlimited downloads. Shaped after 50GB.

1500k/256k broadband plans

- Base**
\$49.95 per month with 500MB of downloads
- Starter**
\$59.95 per month with 5GB of downloads.
- Value**
\$69.95 per month with 20GB of downloads.
- Extreme**
\$89.95 per month with 50 GB of downloads.

512k/128k broadband plans

- Base**
\$39.95 per month with 500MB of downloads.
- Starter**
\$49.95 per month with 5GB of downloads.
- Value**
\$59.95 per month with 15GB of downloads.
- Extreme**
\$69.95 per month with 50GB of downloads.

Up to 8Mb / 384k Pricing

- Starter**
\$99.95 per month with 5GB of downloads.
- Value**
\$109.95 per month with 15GB of downloads.
- Extreme**
\$139.95 per month with 60GB of downloads.

Broadband2+ Plans

- Base**
\$69.95 per month with 1GB of data.
- Starter**
\$79.95 per month with 5GB of data.
- Value**
\$89.95 per month with 15GB of data.
- Extreme**
\$99.95 per month with 30GB of data.



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Section 4 Additional E-mail Accounts

Customers are entitled to 5 free e-mail accounts. Your e-mail login name and password have to be a minimum of 5 characters with a maximum of 16. Please PRINT your additional e-mail accounts below.

2nd Email @hugonet.com.au

Password

3rd Email @hugonet.com.au

Password

4th Email @hugonet.com.au

Password

5th Email @hugonet.com.au

Password

Section 5 ADSL relocation

Service Relocation Details

The service number is the telephone number you wish to have the ADSL installed on. The ADSL service will not affect the use of your telephone or facsimile machine if a line filter is installed for each device on the line.

The address number is a flat, unit suite and/or floor number.

Service number

Address number Street number

Street name

Suburb

Postcode State

Payment details

Direct Debit* Mastercard Visa

*We require you to complete a separate direct debit form. If form is not attached please call 1800 424 683 or go to https://www.hugonet.com.au/uploads/pdf/HugoNet_Direct_Debit_Form.pdf

Cardholders name

Please print credit card number in the 16 spaces below

Expiry date CVV

Signature

Billing Email
Address

Section 6 Subscriber declaration

General Terms & Conditions

I am over 18 years of age and agree to the General Terms & Conditions of the Acceptable Use Policy (AUP) and/or ADSL & VoIP Terms & Conditions.

I acknowledge by signing this application form that I am bound by all terms and conditions including but not limited to minimum contract lengths. I also acknowledge that terminating the contract early will result in additional termination fees being payable.

Name

Signature

Date

Please note for up to date versions of the General Terms & Conditions Acceptable Use Policy (AUP) and ADSL Terms & Conditions please visit our website hugonet.com.au

Form submission instructions

1. Print out form
2. Fill out form with black pen
3. **Fax** to: 03 5223 6799
or **Scan and email** to: registrations@hugonet.com.au
or **Post** to: PO Box 664 Geelong VIC 3220

HugoNet

256 LaTrobe Terrace
Newtown, VIC 3220

e support@hugonet.com.au

f +61 3 5223 6799



1800 424 683
hugonet.com.au