



# business broadband registration form

## Customer details

First Name

Surname

Address

Suburb

State  Postcode

DOB

Drivers Lic

Business

ABN

Telephone

Mobile

Fax

## ADSL 1 Broadband Plans

- 256/64kbps  
\$60 per month with 50 GB data. Includes 1 Free static IP.
- 1500/256kbps  
\$145 per month with 80GB data. Includes 1 Free static IP.
- 8192/384kbps  
\$140 per month with 40GB data. Includes 1 Free static IP.

## ADSL 1 Symmetrical Broadband Plans

- 512/512kbps Starter  
\$99.95 per month with 10GB data. Includes 1 Free static IP.
- 512/512kbps Value  
\$129.95 per month with 30GB data. Includes 1 Free static IP.
- 512/512kbps Extreme  
\$199.95 per month with 50GB data. Includes 1 Free static IP.

## ADSL2+ Broadband Plans

- Business Ultra Lite  
\$119.95 per month with 20GB data. Includes 1 Free static IP.
- Business Lite  
\$139.95 per month with 40GB data. Includes 1 Free static IP.
- Business  
\$159.95 per month with 80GB data. Includes 1 Free static IP.

## Login details (please print)

Your login name and password must be a minimum of 5 characters and no more than 16. All login names are in lower case. Passwords should contain one capital letter and at least one number.

Login Name

2nd Preference

Password

## Setup Options

- New Connection - \$129  Churn/Transfer - \$66

New connections are subject to a 6 month initial period.  
Churns/Fast Transfers are not subject to contract periods.  
Early termination fee of \$299 applies if service cancelled in first 6 months.

## Modem Options

- Wireless ADSL Modem (Router) \$99.95
- Wireless N Modem (Router) \$159.95
- Cisco 877W (Outright) \$1399
- Cisco 877W (24 Month Rental) \$75 p/month
- BYO Modem \$0

## ADSL service details

The service number is the telephone you wish to have the ADSL installed on. The address number is a flat, unit suite and/or floor number

Service number

Address number  Street number

Street name

Suburb

Postcode  State



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## Payment details

Direct Debit\*  Mastercard  Visa

\*We require you to complete a separate direct debit form. If form is not attached please call 1800 424 683 or go to [https://www.hugonet.com.au/uploads/pdf/HugoNet\\_Direct\\_Debit\\_Form.pdf](https://www.hugonet.com.au/uploads/pdf/HugoNet_Direct_Debit_Form.pdf)

Cardholders name

Please print credit card number in the 16 spaces below

Expiry date     CVV

Signature

Billing Email   
Address

(Prices correct at time of printing and may change without notice).

## Subscriber declaration

### General Terms & Conditions

I am over 18 years of age and agree to the General Terms & Conditions, Acceptable Use Policy (AUP) and/or ADSL & VoIP Terms & Conditions

I acknowledge by signing this application form that I am bound by all terms and conditions including but not limited to minimum contract lengths. I also acknowledge that terminating the contract early will result in additional termination fees being payable.

Name

Signature

Date

Please note for up to date versions of the General Terms & Conditions, Acceptable Use Policy (AUP) and ADSL VoIP Terms & Conditions please visit our website [hugonet.com.au](http://hugonet.com.au)

## How did you hear about us?

Agent Details

## Terms for an ADSL transfer

HugoNet will supply your DSL service from the date the transfer takes effect (HugoNet will notify you when that happens);

- You will pay HugoNet for all charges associated with the service from the date this transfer takes effect;
- You will still be responsible to your current DSL supplier for any charges incurred and/or billed up to the date this transfer takes effect;
- HugoNet may refuse or cancel your service on the basis of its credit assessment of you;
- After the transfer, you may not be able to receive certain benefits you currently receive from your DSL supplier (eg discounts or specific product enhancements);
- You authorise HugoNet to act on your behalf to transfer your DSL service;
- Your DSL service will remain active with your current DSL supplier until the transfer takes place;
- You will need to contact your current DSL supplier about any faults with your DSL service until this transfer takes place;
- You may experience an outage in your DSL service of up to 4 hours whilst the transfer takes place; and you acknowledge that HugoNet depends on other suppliers to provide the DSL service and the ability of HugoNet to provide the DSL service to you may be affected by other suppliers, which is beyond the control of HugoNet.

### By signing this form you agree to the following:

- You are the account holder of the DSL service(s) listed above, or are authorised by the account holder to transfer this service to HugoNet;
  - The information provided in this form is true and correct;
  - You have read and understood the terms of this transfer and the "privacy" section below;
  - You understand that it is your responsibility to check the terms of your contract with your current DSL supplier to determine if there will be any consequences under that contract as a result of this transfer (such as an early termination payment).
- You consent to us providing your personal information to our suppliers for the purpose of providing you with the service. Other Information**
- You can contact HugoNet by phoning 1800 424 683 if you have any questions or complaints about this transfer;
  - HugoNet will notify you that the transfer of your DSL service has been completed within 10 working days of the transfer taking place

## Form submission instructions

1. Print out form
2. Fill out form with black pen
3. **Fax** to: 03 5223 6799  
or **Scan and email** to: [registrations@hugonet.com.au](mailto:registrations@hugonet.com.au)  
or **Post** to: PO Box 664 Geelong VIC 3220

### HugoNet

256 LaTrobe Terrace  
Newtown VIC 3220

**e** [support@hugonet.com.au](mailto:support@hugonet.com.au)

**f** +61 3 5223 6799



1800 424 683  
[hugonet.com.au](http://hugonet.com.au)