



Acceptable Use Policy

Interpretation

In this document, the following words have these meanings:

Our means CS Sutherland Corporation Pty Ltd (ACN 006 681 314) trading as HugoNet.

You means a subscriber to the Service, or any person who accesses the Service using the subscriber's access details;

Policy means this document, as may be amended by HUGONET from time to time on 14 days notice;

Service means a web hosting service provided by HugoNet, business or residential ADSL broadband service provided by HugoNet, business or residential internet dial-up service provided by HugoNet collectively and/or individually as the case may be together with associated services and software such as email facilities, web space and customer support with respect to such services as the case may be.

About the Policy

As part of our aim to provide a quality service at a reasonable price to all our users, HugoNet have implemented this Policy to ensure that each subscriber's use of the Service:

- meets legal requirements;
- does not unreasonably interfere with other subscribers; and
- does not unreasonably impact on our ability to provide the Service.

When this Policy comes into effect

This Policy applies immediately if you are a new subscriber to the Service. For current subscribers, this Policy applies 14 days after this Policy is posted on HugoNet's website. If any changes are made to this policy by HugoNet, these changes come into effect 14 days after the revised policy is posted on HugoNet's website.

Security

Passwords

You must keep confidential the password you use to subscribe to the Service. You remain responsible for any use of the Service made using your password.

Unauthorized access

You must not attempt to obtain unauthorized access to any computer system, including unauthorized access to HugoNet's system (for example, by attempting to use the account of another user). You must not host any content that enables others to obtain such access.

Attacks on third party systems

You must not participate (including by making content available) in any attempt to cause any computer system (including HugoNet's system) to malfunction, whether by way of viruses, worms, trojan horses, denial of service attacks or otherwise.



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Illegal and infringing use and content

You must not use the Service to breach any applicable criminal laws or to infringe on the rights of a third party. This includes, without limitation:

- fraudulent, deceptive or illegal activity;
- infringement of copyright, trademarks or other intellectual property rights;
- infringement of laws relating to censorship and classification of material;
- using the Service to create, forward or distribute defamatory statements.

Electronic messages

You must not use the Service to distribute electronic communications (including electronic mail, SMS messages, chat messages and newsgroup postings):

- to a person or group who has indicated that they do not wish to receive the communication from you;
- if the communication is unsolicited bulk mail (whether or not it is commercial in nature) or an unsolicited commercial message as defined in the Spam Act 2003;
- in a way that forges or disguises the origin of the communication;
- in a way which is intended, or likely to, adversely affect the functionality of any computer system (including HugoNet's systems).

What happens if you breach this Policy

If HugoNet believes on reasonable grounds that you have breached this Policy, HugoNet may (but is not obliged to) take one or more of the following steps:

- suspend your access to the Service indefinitely or for a specific period;
- place time or download limitations on your use of the Service;
- terminate your access to the Service and refuse to provide the Service to you or your associates in the future;
- If HugoNet considers that you are in breach of Section 4 of this Policy (inappropriate Use of Resources), (Dialup / Website Terms & Conditions) HugoNet may (in addition to other steps set out above) place you in a separate pool of users with similar usage patterns in order to free up resources for other users;
- inform appropriate government and regulatory authorities of suspected illegal or infringing conduct; and
- delete or edit any of your data (including webpage content) stored on HugoNet's computer systems.